STICKNEY PUBLIC HEALTH DISTRICT

www.stickneypublichealthdistrict.org

ANNUAL REPORT

April 1, 2019 - March 31, 2020



Louis S. Viverito, President

Jay Grider, Treasurer

Ettore "Hector" Cesario, Secretary

Stickney Public Health District Board of Health



Louis S. Viverito President/Supervisor



Ettore "Hector" Cesario Secretary



Jay Grider *Treasurer*



Dr. Christopher L. Grunow *Health Director*

INTRODUCTION

The Public Health District spent a good portion of the year exploring options in the provision of clinical services. Billing issues, liability issues and staffing issues will be omnipresent for the foreseeable future. Although no major decisions were made, the Public Health Board will continue to be a good steward of the trust placed in it by the residents of the Township.

The Health District has been able to have a number of health providers enrolled into the Medicaid program and submits bills for certain medical services. The Health District is currently contracted with a number of managed care providers and had been seeing an uptick in payments. However, problems with the Illinois Department of Healthcare and Family Service have caused a large disruption to the billing process.

The Health District continues to seek out bilingual and bicultural staff members to meet the needs of the diverse communities of Stickney Township.

The Health District continued working on the following areas in community health:

- Screening and education on hypertension (1968 screenings completed in community settings)
- Developing tools for depression screening in medical settings (integration of screening completed in the Health District clinics)
- Increasing physical activity and reducing obesity in the elementary school age population (partnership with Burbank Park District began)

In January 2020, the Health District became aware of a novel respiratory illness in China. Working with IDPH and CDC, the Health District began its response to this new threat. Personnel Protective Equipment was distributed to our partners and clinic policies were changed. In March 2020, in response to the declared COVID-19 national emergency and order of the Governor, all in-person clinical services were halted. The Health District established an incident command system and continued the development of its response.

The pandemic will have an unknown but certainly tremendous impact on the Health District. The next year will likely be filled with many, currently unforeseen challenges.

Christopher L. Grunow, Psy.D Health Director

STICKNEY PUBLIC HEALTH DISTRICT STICKNEY TOWNSHIP, ILLINOIS – MARCH 31, 2020

The Board of Health of the Stickney Public Health District, County of Cook, State of Illinois, herewith submits its annual report, as required by the statutes, showing the condition of its trust on the 31st day of March, 2020: The sums of money received from taxation and from other sources, how all monies have been expended and for what purpose, and such other statistics as the board deems of the public interest.

Amount of public funds on hand at the commencement of the fiscal year commencing the 1st day of April, 2019:

commencing the 1st day of April, 2019:	\$3,597,253.00
Real Estate Taxes - General Fund	2,523,585.81
Personal Property Replacement Tax	341,182.75
Interest Income - General	4,606.23
Patient Payments	12,951.00
Third Party Insurance Payments	139,808.19
Miscellaneous	64.95
Behavioral Health Fees	2,290.00
Health & Family Service Payments	7,362.25
Environmental Health Inspections	2,865.00
Environmental Health Licenses	39,729.50
Tanning Facility Grant	200.00
Mosquito Abatement	7,220.76
Local Health Protection Grant	81,857.00
Seasonal Workers Reimbursement	20,000.00
Vision & Hearing Grant	5,364.00
Vector Surveillance Grant	10,000.00
Women, Infants & Children Grant	74,013.31
Breastfeeding Peer Counseling	9,140.02
PHEP Grant	45,273.47
Lead Poisoning Prevention	6,176.06
Medical Records	395.00
Village of Bedford Park	28,572.49
Tort Interest	71,359.02
Town Transfer	1,000,000.00
CRI Grant	37,967.14
Illinois Public Risk Grant	2,389.50
TOTAL RECEIPTS	\$4,474,373.45
TOTAL RECEIPTS & OPENING BALANCE	\$8,071,626.45

EXPENDITURES

PRIMARY CARE SERVICES	
Clinic Nurses Salaries	297,582.57
Physicians Salaries	459,406.47
Clinic & Lab Supplies	8,246.27
Pharmaceuticals	41,155.87
Podiatrist & Assistant	68,415.71
Contract Lab Tech Fees	778.09
TOTAL PRIMARY CARE SERVICES	\$875,584.98
NURSING SERVICES	
Nursing Directors Salary	91,170.95
Nurses Salaries	148,504.34
Nursing Expense	4,430.98
Continuing Education	2,853.03
Mileage Reimbursements	1,500.18
Emergency Response Coordinator	73,642.74
TOTAL NURSING SERVICES	\$322,102.22
DENTAL SERVICES	
Dentists' Salaries	224,625.92
Dental Assistants' Salary	66,244.59
Dental Instruments/Supply	37,621.64
Mobile Unit Transport	1,750.00
Mobile Unit Repairs	3,161.90
Radiation Safety Inspections	250.00
TOTAL DENTAL SERVICES	\$333,654.05
BEHAVIORAL HEALTH SERVICES	
Director's Salary	92,629.22
Psychiatric Social Workers' Salaries	223,107.66
Clerical Salary - BH	43,659.82
Psychiatrists Fees	58,710.00
Continuing Education	688.65
Mileage	23.20
Operating Expenses	2,759.04
TOTAL BEHAVIORAL HEALTH SERVICES	\$421,577.59
SANITATION SERVICES	

Sanitarians Salaries	147,735.50
Environmental Health Expenses	12,744.50
Sanitation Salaries	76,929.09
Operating Expenses	3,902.62
Continuing Education	741.77
Mosquito Abatement Supplies	17,047.00
TOTAL SANITATION SERVICES	\$259,100.48
GRANTS	
Illinois Public Risk Grant	3,640.48
WIC Salaries	56,295.91
WIC Expenditures	3,156.75
WIC Coordinator	64,636.19
PHEP - Bioterrorism Grant	1,633.77
TOTAL GRANTS	\$129,363.10
ADMINISTRATIVE	
Payroll Expenses	4,095.52
Director's Salary	76,891.72
Clerical Salaries	232,878.69
Chairman's Salary	25,151.26
Treasurer's Salary	10,480.02
Secretary's Salary	10,480.02
Certified Audit	14,605.00
Professional Services	560.00
Contingencies	500.00
Public Relations	27,000.00
Office Supplies	19,662.66
Postage	2,000.00
Legal Notices	626.08
Computer IT Services	25,200.00
Conferences, Meetings, Dues, Etc.	3,787.56
Medical Records System	28,912.20
Computer Expenses	13,993.52
TOTAL ADMINISTRATIVE	\$496,824.25
GENERAL	

Group Insurance	282,439.78
Work Comp / Unemployment Comp	24,327.50
Bank Charges	13.50
TOTAL ADMINISTRATIVE	\$306,780.78
PENSION EXPENSES	
IMRF	181,498.32
FICA	181,799.0
TOTAL PENSION EXPENSES	\$363,297.33
TORT LIABILITY EXPENSES	
Casualty Insurance	50,880.90
Tort Officer	75,707.7
Certified Audit - Tort	6,830.0
TOTAL TORT LIABILITY EXPENSES	133,418.70
TOTAL EXPENDITURES	3,641,703.48
TOTAL RECEIPTS & OPENING BALANCE	8,071,626.4
DEDUCT DISBURSEMENTS	3,641,703.48
TOTAL CASH BALANCE MARCH 31, 2020	4,429,922.9
CASH ON HAND 181,237.69	
INVESTMENTS \$1,379,380.28	
TORT BALANCE \$2,869,305.00	
TOTAL CASH BALANCE \$4,429,922.97	
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AMBULATORY CARE

The Public Health District operates three ambulatory care facilities in buildings owned by the Township. This includes clinic services and podiatry care.

The purpose of the clinics is to provide ongoing health care for chronic disease conditions, such as diabetes and hypertension, as well as episodic health care conditions, such as upper respiratory infections and flu symptoms. There are three clinics in Stickney Township for the exclusive use of residents and all three clinics are staffed by licensed physicians. Service is available to all residents, regardless of age. The locations are as follows:

South Clinic 5635 State Road Burbank, IL 60459 708/424-9200

North Clinic 6721 West 40th Street Stickney, IL 60402 708/788-9100

No appointments are taken for clinic visits. Patients are seen on a "first-come/first-served" basis unless there is an emergency.

Podiatry care is also available to all residents. Podiatry services are offered at our North Clinic as well as the South Clinic. Appointments for this service should be made in advance. This can be done by calling the South Clinic at 708/424-9200 or the North Clinic at 708/788-9100. There is a small fee for this service.



VITAL STATISTICS

Leading Causes of Deaths in Stickney Township

2018

Diabetes Mellitus	7
Alzheimer's Disease	5
Anemias	0

Infectious and Parasitic Diseases	
All Causes	254
Tuberculosis	1
Septicemia	6
Viral Hepatitis	0
HIV Disease	1
Mycoses	0
Influenza	0
Other	15
Sarcoidosis	1

Malignant Neoplasms	
Total Malignant Neoplasms	58
Cervical	1
Lip, Oral Cavity & Pharynx	0
Colorectal	5
Bronchus & Lung	22
Skin	2
Female Breast	5
Prostate	2
Leukemia	7
Other Malignant Neoplasms	27

Cardiovascular System Diseases	
Total Diseases of the Heart	69
Coronary Heart	29
Other Heart Diseases	27
Primary Hypertension & Hypertensive Renal Disease	0
Cerebrovascular Diseases	22
Atherosclerosis	0
Aortic Aneurysm & Dissection	0
Hypertensive Heart	3
Ischemis Heart	39
Other Cardiovascular Diseases	2
Major Cardiovascular Disease	93

Respiratory Diseases	
Total Respiratory Diseases	24
Total Chronic Lower Respiratory Diseases	15
Chronic & Unspecified Bronchitis	0
Pneumonia	7
Emphysema	1
Asthma	0
Other CLRD	14
Other Respiratory Diseases	2

Other Selected Causes	
Peptic Ulcer	0
Cholelithiasis & Gallbladder Disorders	1
Hernia	0
Chronic Liver Disease & Cirrhosis	1
Nephritis Nephrotic Syndrome & Nephrosis	8
Pregnancy Childbirth and the Puerperium	0
Certain Conditions Originating in the Perinatal Period	2
Congenital Malformations	0
Other Diseases N.O.S.	39

External Causes	
Motor Vehicle Accidents	3
Suicide	1
Homicide	0
Other Accidents	7
Undetermined Causes	0
Other External Causes	1

Other Tabulations	
Firearms	0
Drug Induced	1

Infants	
S.I.D.S.	0
Neonatal	2
Post-Neonatal	0

TABULATIONS:

Illinois Department of Public Health Bureau of Statistics Annual 2018



PUBLIC HEALTH NURSING SERVICES

NURSING SERVICES	
Home Nursing Visits	498
Communicable/STD Disease Investigations	579
Elevated Lead Level – Case Management	6
Pre-Natal Elevated Lead Level-Case Management	1



BLOOD PRESSURE SCREENINGS-CLINIC		
7690		
220		
554		
562		
BLOOD PRESSURE SCREENINGS-OUTREACH		
030 Dental)		
390		
472		
272		
835		



*SPHD successfully contacted 550 individuals whose blood pressure exceeded 130/80 of those followed up approximately 60 % of them were seen by SPHD at least once more. Some stated the follow up would be with their primary provider.

Blood Pressure Screening is a duplicated service due to the management element of the disease. Patients with an elevated BP are followed per the Clinic/PHN Departments. Uncontrolled HTN is being managed through the Clinic Doctors until HTN is controlled.

CLINIC	
Clinic Patient Visits	7690
Sport Physicals	275
School Physicals	399
Influenza Vaccine/Children	120
Influenza Vaccine/Adult	174
Adult & Children Immunizations	1259

PODIAT	RY
Podiatry Patient Visits	1190

SCHOOL SERVICES		
Vision Screenings	637	
Vision Referrals	16	
Hearing Screening	657	
Hearing Referrals	0	
Scoliosis Screening	28	
Scoliosis Referrals	0	

TUBERCULOSIS SERVICE		
TB Tests	191	

LABORATORY-Simple Lab		
Blood Work Visits	252	

SPHD collaborated with Simple Laboratories, a CLIA certified Lab to provide onsite phlebotomy services. Services are provided on a weekly basis – every Friday morning. The Simple Lab proposal included important issues including some excellent cash pricing for services offered.



ESTIMATED VALUE OF SERVICE

Stickney Public Health District offers many clinic services at no charge or minimal charge. The following reflects value of the above statistics *if* charges were applied. All of the services listed in the table below were provided at no charge.

Service	Amount Provided	Estimated Cost Per	Estimated Residents'
		Service	Savings
Home Nursing Visits	498	\$100	\$49,800
Vision Screenings	637	\$25	\$15,925
Hearing Screenings	657	\$25	\$16,425
Scoliosis Screenings	28	\$25	\$700
Clinic Patient Visits	7690	\$30 (co-pay estimate)	\$230,700
School Physicals	399	\$50	\$19,950
Sport Physicals	275	\$50	\$13,750
Podiatry Visits	1190	\$75	\$89,250

VACCINES

Stickney Public Health District (SPHD) is committed to keeping children safe from vaccine preventable diseases. Therefore, SPHD purchases vaccines for all children and adolescents in the community. This "Private Purchase Program" has been utilized by SPHD for many years. SPHD also participates in the Federal Program, Vaccines for Children, or VFC. The VFC Program is a Federal Program administered by IDPH to provide vaccines free of charge for children that qualify. Vaccines, regardless of which program the vaccines are obtained through, are provided free of charge to all children and adolescents. However, a \$5 administration fee is charged for every child and adolescent vaccine. SPHD also, provides privately purchases vaccines (no VFC) for adult use. However, adults pay the purchase price of the vaccines being provided.

Manufacturer's adult and children vaccines have a wide price range depending on the vaccine ordered – example: Polio, Mumps, Measles, Rubella, Shingles, etc ... may vary in cost anywhere from \$22 per dose to \$250 per dose. Both adult and children's vaccines that are free or supplied at cost is a great example of your Stickney taxes working for the community.

Vaccines are given at Stickney Public Health District Monday through Friday at all clinic sites for adults and children.

SPHD purchased and administered approximately \$37,780 worth of adult and children's vaccines. The out of pocket cost collected from the communities' children and adult population was \$4,496 SPHD bore the cost of the remainder of the amount – approximately \$33,284 SPHD bills Medicare and Medicaid. Some Medicare and Medicaid payment have been received, some have been denied, and some are still pending. These totals do not reflect those amounts. In addition, SPHD administered approximately \$53,044 worth of vaccines provided free of charge through the Vaccines for Children Program.

DIVISION OF PUBLIC HEALTH NURSING

The Public Health Nursing Department provides services to the community with the goal of promoting and protecting the health of the Stickney Township residents. This is achieved through health assessment, health planning and direct care services. The direct care services include skilled nursing care and health education. These services are provided to individuals, families and community groups through the following programs.

HOME NURSING

The Public Health Nurses provide services to the chronically ill, homebound patient and his/her family. The goal of the Home Health Care Program is to promote, maintain and restore health so that the patient can achieve his highest level of wellness while being treated in his own home. The services include: skilled nursing care, health assessment, health care planning, supervision of the rehabilitation process, nutritional guidance and emotional support. The Public Health Nurses visit patients in their home first to evaluate their nursing needs and then revisits them to administer care for a multitude of conditions. The six most common conditions are listed below. The care is achieved through cooperative efforts that include the patient's primary care physician, the nurse, and the patients and their families.

- Cardiovascular Diseases
- Cerebral vascular Disease
- Diabetes Mellitus
- Pulmonary Disease
- Degenerative Joint Disease
- Mental Status Change



SCHOOL HEALTH SERVICES

Some School Health Services provided include:

- Vision and Hearing Screening, referral and follow-up care.
- Spinal screening, referral and follow-up.
- Immunization Surveillance
- Communicable Disease Control
- Health Education
- Health Consultation



CHRONIC DISEASE PROGRAM

Health counseling and educational materials are available to consumers who are interested in learning about the prevention and treatment of chronic disease. Diabetes, cholesterol, and hypertension screenings are available upon request. Monthly hypertensive screenings are done at the Stickney Township Senior Centers.

A Diabetic Support Group is offered every second Tuesday of the month, April thru November. This is an ongoing program that is offered through a collaborative effort between Stickney Public Health District and Little Company of Mary Hospital. The group consists of about 20 -25 participants that share and discuss all aspects of diabetes. The course is led by a LCM Certified Diabetic Educator.

SPHD has the goal to prevent disease. However, disease itself is affected by many conditions. Cardiovascular and cerebral vascular disease along with diabetes, joint disease and a myriad of other diseases can be affected by an individual's "Body Mass Index" or BMI. BMI provides a reliable indicator of body fat for most people and is used to screen for weight categories that may lead to health problems. The following are the results that were calculated from de-identified clinic physical form statistics. As portrayed these statistics were gathered and differentiated by age and sex for the community's youth. Programs will be developed to address the information that has been collected.



Summary of Children's BMI-for-All Students Tested			
	Boys	Girls	Total
Number of children assessed:	351	356	707
Underweight (< 5th %ile)	3%	1%	2%
Normal BMI (5th - 85th %ile)	52%	56%	54%
Overweight or obese (≥ 85th %ile)	19%	23%	21%
Obese (≥ 95th %ile)	26%	20%	23%



COMMUNICABLE DISEASE CONTROL PROGRAM

Public Health techniques are employed in order to prevent and control communicable disease. Public Health works in cooperation with the county and state using the I-NEDSS (Illinois National Electronic Disease Surveillance) to identify and follow-up and treats all communicable diseases.

Ongoing immunization clinics are provided at three sites for adults and children.

Case finding and follow-up care are provided for tuberculosis patients in conjunction with the Suburban Cook County Tuberculosis Sanitarium District.

Information concerning travel immunizations may be provided. SPHD is not a travel clinic.

Consultation and health education services are available to consumers, health care providers and institutions regarding the control and prevention of communicable disease.

Information is available for the diagnosis and treatment of sexually transmitted infections. (S.T.I.) SPHD has collaborated with Howard Brown Health Center to offer free STD Screenings and counseling at the south or Burbank Location. This collaboration allows the extension of STD screening services to anyone, not only residents, to use this service. It is offered on the second and fourth Thursday of each month between the hours of 3:30 pm and 7 pm.

STD SCREENINGS

Since beginning our collaboration with Howard Brown Health Center in January 2017, we have has a great response for STI testing. Though HIV, Syphilis, Gonorrhea, and Chlamydia maybe tested SPHD numbers for Chlamydia remain elevated as noted below.

Numbers of Chlamydia cases are still elevated in Stickney Township.

Stickney residents tested positive for Chlamydia.

S	ex
Males	16%
Females	84%

Age Grou	p
13-22	52%
23-30	36%
31-40	10%
41+	2%



Communicable

PODIATRY SERVICES

Stickney Public Health District offers palliative podiatric care to residents of all ages. The most common ailments that are treated include: routine diabetic foot care, corns, calluses, arthritic deformities, heel spurs, and soft tissue inflammation.



MATERNAL HEALTH PROGRAMS



- A network of services are available that include pregnancy testing, counseling, referral services.
- A special emphasis is placed on health care services for pregnant teens and their infants.
- Women are assisted in obtaining prenatal care through cooperative arrangements with surrounding health care agencies.
- Women are assisted in obtaining family planning services through cooperative arrangements with surrounding health care agencies.

WIC PROGRAM

The WIC Program is a supplementary food program sponsored by USDA. WIC participants must meet income guidelines and have a medical or nutritional need to qualify. WIC provides free nutritious food, breastfeeding support, referrals, and health and nutrition information to women who are pregnant, breastfeeding or a new mom, infants, and children up to age 5.



Year 2018 -2019	Clients
April	538
May	554
June	557
July	564
August	567
September	557
October	564
November	571
December	566
January	573
February	562
March	561

DIVISION OF LABORATORIES

Clinic laboratory services are provided at two CLIA-waived laboratories operating at the north and south building in order to serve both the clinic physicians and public health staff. The chart below is a breakdown of laboratory services performed.

PREGNANCY TESTING

THE UCG method of pregnancy testing is available through the Public Health District.

LABORATORY PROCEDURES

Clinic staff provides limited clinical laboratory service. The chart below is a breakdown of the laboratory services.

Lab Procedures	
Urinalysis	168
Hematocrit	0
Glucose Clinic & Outreach	451
Lead Level Screening	83
Hemoglobin	9
E.C.G.	21
UCG Screening	32
Cholesterol Chemistry Clinic & Outreach	128
Strep Screenings	189
Phlebotomy	196



DIVISION OF DENTAL HEALTH

Residents of Stickney Township continue to take advantage of the dental program offered by the Township. This service is available to Township residents that are in Kindergarten through 8th grade, and also to residents that are 55 years of age and older. Our program offers:

- Dental examinations
- Dental radiographs
- Dental prophylaxis
- Fluoride treatments
- Dental sealants
- Routine fillings
- Routine extractions
- Routine adjustment/repair of removable partial or full dentures
- Emergency management of dental pain as time and facilities permit
- Application of silver diamine fluoride to untreatable carious lesions

All of our services are provided at no out-of-pocket cost to the patient.

We are pleased to announce the addition of Marci V. Barnes, DDS to the dental staff on July 1, 2019 to fill the open position of staff dentist at the Mobile Dental Unit. This enabled us to return to a normal flow of patients in the Dental Unit, and to continue our dental sealant program at the schools of District 111.

We added the application of silver diamine fluoride to the list of procedures that we provide last year, and we have been excited with the results so far. This solution arrests decay in untreatable teeth, enabling patients to keep teeth that previously would have required extraction, and allows small incipient cavities to be treated without going through the process of drilling and filling.

The dental department actually had a 5% increase in number of patients seen this year. This I attribute to having a full complement of staff for the majority of the year. We hope to continue this trend into next year.

Our dental sealant program continues to provide sealants targeting students in kindergarten, 2nd, and 6th grades. With written permission from the parent or guardian, the children are brought directly from the classrooms to the mobile dental unit during the school day for exams, cleanings, fluoride treatments, and to have dental sealants placed on their permanent molars. This service is provided by the Township free of charge. Of note, we also provide these same services for all resident children from kindergarten through 8th grade by appointment during our regular working hours with the parent or legal guardian present.

Services are provided at the **Mobile Dental Unit** on Mondays, Tuesdays, and Thursdays from 9:00 to 4:00 and on Wednesdays from 8:30 to 4:00. Services are also provided at the **South Clinic** on Mondays, Tuesdays, Wednesdays, and Fridays from 9:00 to 4:00, and at the **North Clinic** on Thursdays from 9:00 to 4:00. These services are provided by 1 full time dentist, 2 part- time dentists, and by 2 full time dental assistants. Patients are seen in our department by appointment.

Dental Services Provided		
Children	2714	
Adults (55 years & older)	6446	
Total Services Provided	9160	



The goal of the Stickney Public Health's Division of Environmental Health is to reduce the incidence of disease and injury related to environmental and food safety factors and to help ensure a safe, wholesome, and nutritious food supply through inspections, training, education enforcement, and abatement activities.

Division activities include maintaining required programs as prescribed by the Illinois Department of Public Health as well as other recommended programs, such as vector, mosquito, nuisance, and animal control, all designed to protect the general health, safety and welfare of the public.

Environment	al Healt	h Services Provided	
Day Care		Solid Waste Disposal Inspections	
Inspections	8	Garbage/Debris	9
•		Sewage/Plumbing	0
Food Establishments			
Permitted	245	Tanning Salons	
Inspections Performed	356	Inspections	2
Plans Reviewed	25	_	
Food borne Illness Complaints	0	Water Sanitation	
Other Establishment Complaints	5	Swimming Pool Complaints	5
Special Use Permits Issued	35	Water Samples Collected	0
Special Use Inspections Performed	35	Consultation	5
Itinerant Permits Issued	24		
		Mosquito Control	
Insect & Rodent Control		Inspection of harborage sites	30
Complaints	843	Sites treated for larvae	30
		Sewers inspected	2200
		Sewers treated for larvae	2200
Motels/Beauty/Barber Shops & Other Businesses			
Inspections	19	Vending Machine Inspections	
		Inspections Performed	147
Nuisance Complaints			
Investigated by Type	356		



ANIMAL CONTROL SERVICES PROVIDED

Release Permit
Established 11/1/99 for Arie Crown Forest, Lake Ida, Forest Preserve District of Cook County

Nuisance Wildlife Control Permit Type Class C (governmental)

Animal	Handled	Impounded	Released	Dead
Bats	1	1	0	0
Birds	11	8	9	2, 1 Owl
Cats	33	28	1 returned	5
Dogs	36	20	14 returned	2
Livestock/Chickens	0	0	0	0
Opossums	14	11	3	2
Rabbits	4	2	2	1
Raccoons	5	5	1-ran off	5
Squirrels	2	1	1	2
Skunks	0	3	1-ran off	4
Coyotes	0	0	0	0
Deer	2	0	2	0
Woodchucks	0	0	0	0
Snakes	0	0	1	0
Bullfrog	0	0	0	0
Ducks	0	0	0	0
Turtle	1	1	1 returned	0
Rat	0	0	0	0
TOTAL	109	80	36	24

Complaints	Total
Barking	13
Feces	7
Humane	30
Dog Bites	13
Citations	12
Uncontrolled Animal	32
Total	107



DIVISION OF BEHAVIORAL HEALTH

From April 1, 2019 through March 31, 2020, at total of 3,317 claims were submitted for services provided by the Behavioral Health Division. This total reflects an increase of 411 claims compared to the previous fiscal year. The following is the breakdown for claims submissions: HFS Medicaid claims totaled 7% of claims submissions, Medicare claims totaled 13%, private insurance claims totaled 26%, and Medicaid Managed Care Organizations (MCOs) totaled 36%. Uninsured individuals accounted for 12% of total billing. Medicaid Managed Care Organizations continue to comprise the largest portion of claims. Lastly, as a result of the COVID19 health crisis and subsequent social distancing/stay at home orders, in-person therapy sessions were postponed in March. In order to avoid a disruption in delivery of services, telephonic therapy sessions were provided to consumers of the Behavioral Health Division. As a result, telephone sessions accounted for 6% of non-billable services.

A total of 117 new consumers attended intake appointments during the fiscal year. Demographic analysis indicated that 49% of individuals identified as Hispanic, 49% identified as White/Non-Hispanic, and 2% as Asian. Breakdown of gender indicated 68% identified as female and 32% identified as male, the exact same percentages as the previous fiscal year. Further breakdown by age group indicated a total of 31% of consumers between the ages of 18-34, a total of 24% for those between ages 7-17, a total of 25% for consumers between the ages of 35-50, a total of 19% for those ages 51-70, and 1% for children 6 years old and younger. The most significant increases in percentages for specific age groups were for the age groups 35-50, and 51-70.

Data continues to be collected regarding clinical diagnoses of all consumers currently receiving services during the final quarter of the fiscal year. Analysis of the data indicated that most consumers receiving services were diagnosed with Major Depressive Disorder (30%), followed by Generalized Anxiety Disorder (21%), Bipolar Disorder (14%), and Schizophrenia and Other Psychotic Disorders (8%). The most notable increase from the previous fiscal year was for the diagnosis of Generalized Anxiety Disorder.

Results from the annual Consumer Satisfaction Survey distributed during May 2019 indicated an overall favorable rating of services. Rating categories range from "Strongly Agree" to Strongly Disagree". All respondents rated all questions referencing satisfaction and progress made as either "Strongly Agree" (84%) or "Agree" (14%), and 2% marked "Disagree". Those respondents receiving medication services also rated their overall improvement. A total of 96% of consumers agreed that they improved, and a total of 4% disagreed. Lastly 96% of all respondents indicated that they would recommend the services of the Behavioral Health Division to a friend.

Surveys were also collected during the fiscal year from consumers who terminated services. A total of 100% of respondents rated all questions referencing overall satisfaction with counseling services as either "strongly Agree" or "Agree". A total of 100% of respondents who received medication monitoring services rated their overall satisfaction with these services as "Strongly Agree" or "Agree".

A total of 8 workshops were offered to the community by Behavioral Health Division clinical therapists. One workshop was cancelled due to the COVID19 social distancing/stay at home directives. Workshops topics included: "Build Motivation and Overcome Procrastination"; "Knowing When It's More Than Just the Blues"; and a workshop presented in Polish, "Help! My Child Doesn't Want to Go to School". In addition, a workshop regarding the benefits of implementing simple Yoga poses to calm anxiety was presented by a consumer working towards certification as an instructor. This workshop was provided to current consumers of the Behavioral Health Division who struggle with symptoms of anxiety. This workshop was very well attended and received excellent reviews.

During May 2019, in acknowledgment of Mental Health Awareness Month, the Behavioral Health Division hosted its third annual "Stickney Walks for Mental Health" walk. Despite inclement weather, this event was well attended by consumers, employees, and members of the community. Free t-shirts and educational handouts regarding whole body health were distributed to all participants.

During the fiscal year, the District's contract with Comprehensive Clinical Services (CCS) was modified following the departure of the Behavioral Health Division's Advanced Practice Nurse. The President of CCS, Daniel Martinez, M.D., entered a contract to provide clinical supervision of the Public Health District's Nurse Practitioner to provide medication monitoring services while obtaining her Behavioral Health Certification. This collaboration provides an opportunity to establish the first steps in providing future integrated health services to our consumers.

The Division also continues to meet the cultural needs of our consumers by employing a bicultural, bilingual Spanish speaking therapist, and a bicultural, bilingual Spanish speaking administrative assistant. A bicultural, bilingual Polish speaking therapist is also available to meet the cultural needs of Stickney Township residents.

During the previous fiscal year, the Illinois Department of Healthcare and Family Services (HFS) introduced a new provider type which carries the designation "Behavioral Health Clinic". This new designation is expected to reduce provider costs of smaller clinics so that emphasis is placed on providing high quality services. Community Mental Health Centers, such as the Behavioral Health Division of Stickney Public Health District, have the opportunity to apply for this designation. The Behavioral Health Division is a small clinic which focuses on specific populations and serves individuals with low to moderate intensity needs; therefore, aligning itself with the description of a Behavioral Health Clinic. An application for a change in designation was submitted during the previous fiscal year. Due to complications with the application process itself, approval was significantly delayed. At the time of this writing, the application was approved and the Behavioral Health Division is awaiting the final certification from the Illinois Department of Healthcare and Family Services.

During the final two weeks of the fiscal year, the Coronavirus Pandemic impacted the Behavioral Health Division's traditional means of providing services to our consumers. Alternatives to the traditional inperson service delivery model were implemented, and telephonic therapy services were provided. At the time of this writing, virtual platforms were being researched with the goal of providing consumers the opportunity to participate in virtual sessions with a clinical therapist. The Behavioral Health Division of the Stickney Public Health District remains committed to its mission of providing high quality services to Stickney Township residents during this public health crisis.



DIVISION OF EMERGENCY PREPAREDNESS AND RESPONSE

The Division of Emergency Preparedness and Response works daily to protect the health and safety of our residents by developing, exercising, and evaluating our public health emergency plans. The Division also coordinates and collaborates planning with our city and village officials, police departments, fire departments, schools, and many other agencies at the local, state and federal level.

In the event of a bioterrorist attack or a naturally occurring outbreak, Stickney Public Health District and response partners will coordinate and activate plans to quickly receive and distribute life-saving medical countermeasures from the nation's Strategic National Stockpile (SNS) to Township residents.

The Centers for Disease Control (CDC) has identified 15 public health preparedness capabilities to serve as national public health preparedness standards. The Stickney Public Health District Division of Emergency Preparedness and Response has developed and implemented a strategic plan with activities, trainings, exercises, and planning efforts in order to meet sustainable progress toward achieving the public health preparedness capabilities and to promote a safer and more resilient township. Highlighted below are a few program activities conducted for the 2018-2019:

- Developed Emergency Response Plans with community response and hospital partners
- Participated in EMS 7 and 8 Healthcare Coalition Meetings
- Conducted Alert Notification Drills with staff and response partners
- Conducted Earthquake, Fire, Tornado and Active Shooter Training Drills with staff.
- Presented Emergency Preparedness information to local residents
- Participated in a variety of trainings that included Disaster Epidemiology, CPR, Isolation and Quarantine, FBI/CDC Criminal-Epidemiological Investigations and Medical Countermeasures Dispensing.
- Distributed Mosquito Prevention and Zika Virus educational materials to residents
- Conducted Medical Countermeasures and Dispensing Functional Exercise in January 2020.
- Conducted Stop the Bleed Training in conjunction with EMS 7 REMERT Team.



In January 2019, Stickney Public Health District became aware of a novel respiratory illness in China. Throughout the last quarter of this fiscal year, the ERC was involved in implementing and coordinating our emergency response plan. In March, 2020 the Governor ordered a stay at home order to slow the spread of this virus.

Throughout these first three months of a worldwide pandemic, supplies from the emergency stockpile were distributed to local partners and a process of public communication was initiated. Details of this response and its impact on the community will reported in next year's report.



Medical Reserve Corp- MRC Volunteer Program

The Stickney Township Medical Reserve Corp (MRC) includes medical and non-medical volunteers with a variety of skills. A major emergency may quickly overwhelm response agencies. Volunteers may be called upon to assist emergency workers during an emergency or disaster. The Stickney Township MRC was started to enhance Stickney Township's emergency preparedness and public health response capabilities by organizing and training volunteers to assist our communities during an emergency and in public health initiatives. The Stickney Township MRC continues to recruit and train volunteers for its unit and anyone over the age of 18 who is willing to serve their community is encouraged to join.